CASTLEWOOD Connection



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December



From the Community Manager

Castlewood Annual Meeting & Annual Assessments

If you cannot attend the annual meeting on December 10, 2020, be sure to return your proxy or absentee ballot by December 7, 2020. Your proxy/absentee ballot can be dropped off at the clubhouse in the drop box, mailed to the association at 3420 Fairfield Ln, Highland Village, TX 75077, or scanned and emailed to the community manager at jhansen@spectrumam.com. If you have misplaced your annual meeting mailer please email the community manager for a new copy or visit www.castlewoodhoa,com.

Annual Assessments of \$650 are due January 1, 2021

Billing statements went out in early October- if you are new to Castlewood and unsure if you owe 2021 assessments, PLEASE reach out to the community manager at jhansen@spectrumam.com

Payment Options

Pay Online

You can make a one-time payment, set up recurring payments, or view your account balance by using Spectrum's online bill pay service. Visit www.spectrumam.com to log in to your account. Select 'Account Information' under the 'For Homeowners' tab. From here, you can select 'Pay Assessments' to see detailed account information. A small convenience fee (3.25%) will be charged if you choose this option, or a \$1.99 flat fee will be incurred if you choose to pay by check.

Pay by Phone

Spectrum is available to take your payment by phone 24 hours per day, 7 days a week, rain or shine (excluding major holidays) by calling **(866)729-5327 Option 1.** We accept Visa, MasterCard, Discover, and American Express. A small convenience fee (3.25%) will be charged if you choose this option, or a \$2.95 flat fee will be incurred if you choose to pay by check.

Pay by Mail

Payments can be placed in the return envelope received with your assessment statement. Mailed payments are processed electronically; please do not send cash. Check or money order payments should be made payable to the association and mailed to:

Spectrum Association Management P.O. Box 299008 Lewisville, TX 75029

Be sure to include your account number on the check.

<u>Pay in Person</u>

Drop your check at the Clubhouse office in the drop box, be sure to notify the community manager via email that you have dropped off a payment. Once received the community manager will provide a receipt via email and add a note to your account. Your payment will not be processed onsite but will be forwarded to Spectrum Association

Management for processing. Onsite payment does not constitute on-time payment. Payment must be received by Spectrum's billing department, processed, and credited to your account before the due date. Paying onsite may delay processing.

jhansen@spectrumam.com—Community Manager

Contact Information

3420 Fairfield Lane Highland Village, TX 75077 Phone:

972-317-2457 onsite office 972-236-6214 remote office jhansen@spectrumam.com www.spectrumam.com www.castlewoodhoa.com

Jennifer Hansen **Community Manager**

Professionally Managed By:

Spectrum Association Management **Dallas Division Office** 5212 Tennyson Pkwy Suite 130 Plano, TX 75024 972-992-3444







Important Reminder





Proxies need to be returned by December 7, 2020. If you need a new copy please visit www.castlewoodhoa.com where you can download and print a new copy. Information about the candidates is available on the website as well.





Please drop your proxy off at the clubhouse in the drop box OR email it to the community manager at ihansen@spectrumam.com.











If we are unable to meet quorum, the meeting will have to be cancelled and reconvened at a later date at significant cost to the community.











Thank you! Jennifer Hansen



Community Manager







December Community Inspections

In this months community inspections violations will be issued for:

- Visible Trash and Recycle Bins
- Basketball Goals That Are Not Properly Weighted
- General Lawn Maintenance/ Leaves
- **General Maintenance Issues**



Annual Meeting of the Membership:

Thursday, December 10, 2020

Board Information

Tony Leone, President
Mike Murphy, Vice President
Jeff Bailey, Secretary
Amber Coddington, Treasurer
James Richter, Director

Modifications Committee

Bert Williams, Kathy Parker, Heyder Alsaffar, Steve Dodson , and Peggy Williams

Application for Home Improvement is available on the website under "Community Forms."

Annual Assessments of \$650 are due January 1, 2021



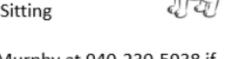


Ryan's Lawn & Vacation Services

I am a 16 year old Castlewood resident looking to earn money during the summer. The services that I provide are the following:



- Weekly Lawn Care
- Outdoor Project Assistance
 - Mulch/Dirt Spreading
 - Leaf Raking
- Vacation Services
 - · Lawn Care
 - · Plant Watering
 - Pet Sitting



Please text/call Ryan Murphy at 940-230-5938 if interested.

At CK Glass and Mirror, our business is built on our professionalism and integrity. R.E.D. represents our founding principles of building

Relationships with our clients, **Excellence** in everything we do, and our **Drive** to go above and beyond your expectations. We will show you why we are the clearest choice when it comes to glass.

Our goal at CK Glass and Mirror is to help those in need and provide a one stop glass shop for all of your glass and glazing needs. We offer commercial and residential flat glass replacement and installation, screen application, shower enclosures, custom mirrors, table tops, and more!

COMMERCIAL & RESIDENTIAL FLAT GLASS • CUSTOM INSULATED GLASS SOLAR SCREENS • ALL GLASS SHOWER ENCLOSURE



Customers choose CK Glass and refer us to their friends and family because of our ability to deliver on what we promise. We stay upfront, honest, and truly want to help. Thank you to everyone who has supported our local business.

We have THE BEST clients anyone could hope for. We are so blessed to have met and worked with the people we have. Without them, there would be no us.

At CK Glass, helping others is a big part of who we are. This company is our ministry and we plan to use the platform we have been given to help those in need. If you need anything, glass or not, please feel free to contact us. Call **202-722-0373** or visit **ckglassco.com** for more great information.

CK Glass CO. is a Proud Sponsor of the Castlewood Dragons Swim Team!





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Castlewood CONNECTION



CASTLEWOOD HOMEOWNERS ASSOCIATION 3420 FAIRFIELD LANE HIGHLAND VILLAGE, TX 75077

