

CASTLEWOOD Connection



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January

Christmas "Mug Shots" 2020



From the Community Manager

Castlewood Annual Assessments

Annual Assessments of \$650 are due January 1, 2021

Billing statements went out in early October– if you are new to Castlewood and unsure if you owe 2021 assessments, PLEASE reach out to the community manager at jhansen@spectrumam.com

Pay Online

You can make a one-time payment, set up recurring payments, or view your account balance by using Spectrum's online bill pay service. Visit www.spectrumam.com to log in to your account. Select 'Account Information' under the 'For Homeowners' tab. From here, you can select 'Pay Assessments' to see detailed account information. A small convenience fee (3.25%) will be charged if you choose this option, or a \$1.99 flat fee will be incurred if you choose to pay by check.

Pay by Phone

Spectrum is available to take your payment by phone 24 hours per day, 7 days a week, rain or shine (excluding major holidays) by calling **(866)729-5327 Option 1**. We accept Visa, MasterCard, Discover, and American Express. A small convenience fee (3.25%) will be charged if you choose this option, or a \$2.95 flat fee will be incurred if you choose to pay by check.

Pay by Mail

Payments can be placed in the return envelope received with your assessment statement. Mailed payments are processed electronically; please do not send cash. Check or money order payments should be made payable to the association and mailed to:

**Spectrum Association Management
P.O. Box 299008
Lewisville, TX 75029**

Be sure to include your account number on the check.

Pay in Person

Drop your check at the Clubhouse office in the drop box, be sure to notify the community manager via email that you have dropped off a payment. Once received the community manager will provide a receipt via email and add a note to your account. **Your payment will not be processed onsite but will be forwarded to Spectrum Association Management for processing. Onsite payment does not constitute on-time payment. Payment must be received by Spectrum's billing department, processed, and credited to your account before the due date. Paying onsite may delay processing.**

jhansen@spectrumam.com—Community Manager

Contact Information

3420 Fairfield Lane
Highland Village, TX 75077

Phone:

972-317-2457 onsite office
972-236-6214 remote office
jhansen@spectrumam.com
www.spectrumam.com
www.castlewoodhoa.com

January BOD Meeting
January 20, 2021

Jennifer Hansen
Community Manager

Professionally Managed By:

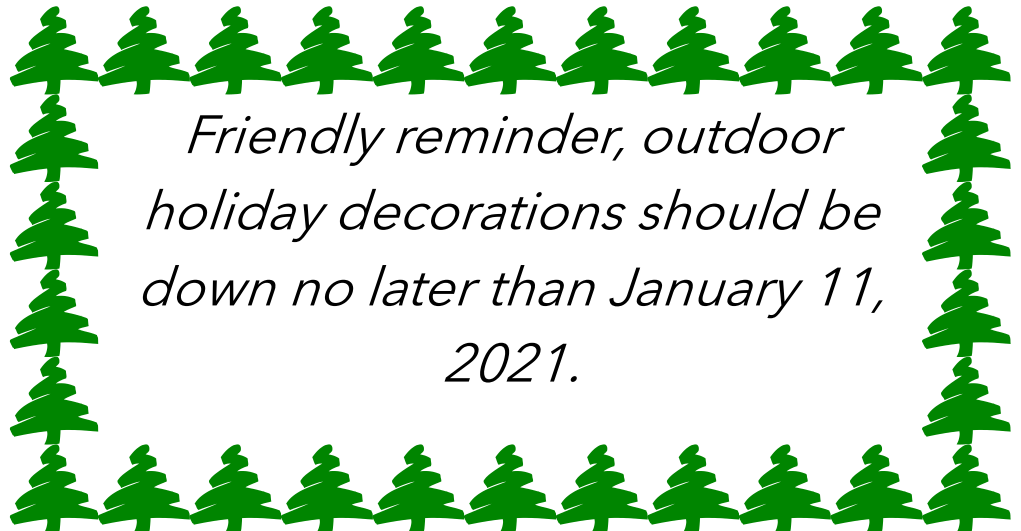
Spectrum Association
Management
Dallas Division Office
5212 Tennyson Pkwy
Suite 130
Plano, TX 75024
972-992-3444



2021 Castlewood Board of Directors

Congratulations to Jeff Bailey and Amber Coddington who were elected to another term on the Castlewood BOD!

Thank you to everyone who submitted a proxy , voted by absentee ballot , or attended the meeting on Zoom. Without your participation and support, this community would not be such a wonderful place to live!



Friendly reminder, outdoor holiday decorations should be down no later than January 11, 2021.

January Community Inspections

In this months community inspections violations will be issued for:

- **Visible Trash and Recycle Bins**
- **General Lawn Maintenance/ Leaves**
- **General Maintenance Issues**
- **Outdoor Holiday Decorations up past January 11, 2021**

Did Santa Bring a New Basketball Goal?

If you have a new basketball goal and are ready to install it at your home remember that you need to receive approval for the location from the Modifications Committee. Forms can be found at www.castlewoodhoa.com and can be returned directly to the Community Manager at jhansen@spectrumam.com.

Please keep the following in mind per the CC&Rs

- Basketball backboards may be either roof mounted or pole mounted. To be roof mounted sufficient reason must be presented to the committee detailing why the standard pole mounted variety will not be appropriate.
- Mounting poles shall be steel or fiberglass and shall be white or black.
- Pole mounted backboards must be painted white with contrasting color outlines.
- Roof mounted backboards shall be transparent acrylic plastic.
- Portable goals should be stored when not in use. Please do not lay the basketball goal down next to your home or on the driveway, when not in use it must be stored out of sight.
- Goals are not permitted closer than 15 feet from the property line.

All other recreation equipment including bicycles, skateboards, scooters, soccer nets, etc. must be stored in the garage or backyard when not in use.



Annual Meeting of the Membership:

Friday, December 10, 2021

Board Information

Tony Leone, President

Mike Murphy, Vice President

Jeff Bailey, Secretary

Amber Coddington, Treasurer

James Richter, Director

Modifications Committee

Bert Williams, Kathy Parker,

Heyder Alsaffar, Steve Dodson , and

Peggy Williams

Application for Home Improvement

is available on the website under

“Community Forms.”

Annual Assessments of \$650 are due

January 1, 2021

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Ryan’s Lawn & Vacation Services

I am a 16 year old Castlewood resident looking to earn money during the summer. The services that I provide are the following:



- Weekly Lawn Care
- Outdoor Project Assistance
 - Mulch/Dirt Spreading
 - Leaf Raking
- Vacation Services



- Lawn Care
- Plant Watering
- Pet Sitting



Please text/call Ryan Murphy at 940-230-5938 if interested.



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Customers choose CK Glass and refer us to their friends and family because of our ability to deliver on what we promise. We stay upfront, honest, and truly want to help. Thank you to everyone who has supported our local business.

We have THE BEST clients anyone could hope for. We are so blessed to have met and worked with the people we have. Without them, there would be no us.

At CK Glass, helping others is a big part of who we are. This company is our ministry and we plan to use the platform we have been given to help those in need. If you need anything, glass or not, please feel free to contact us. Call **202-722-0373** or visit **ckglassco.com** for more great information.

CK Glass CO. is a Proud Sponsor of the Castlewood Dragons Swim Team!



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CASTLEWOOD HOMEOWNERS ASSOCIATION
3420 FAIRFIELD LANE
HIGHLAND VILLAGE, TX 75077

Santa had a wonderful time meeting the children of Castlewood. A huge thank you to Santa's helper, Kimberly Lyons, for putting this event together, organizing the special deliveries, and making this fun opportunity happen! Christmas 2020 will surely be one we never forget!



Virtual Santa Visits 2020