



## Castlewood Class of 2024

If you have a graduating senior be sure to submit a picture and brief bio and/or message from your family no later than **April 19, 2024**. The special color edition of the Castlewood connection will feature the class of 2024 and will be sent via regular mail to all residents in the community.

Send your information to [jhansen@spectrumam.com](mailto:jhansen@spectrumam.com)  
If you do not receive a confirmation email, please check back with the community manager.

Once the newsletter has been sent to the printer no additions can be made.

**Total Eclipse Start Time: 13:41:46 or roughly 1:41 pm on Monday April 8, 2024**



### April Office Hours Office open from 9 am to 5 pm

Monday	Tuesday	Wednesday	Thursday	Friday
1 closed	2 open	3 closed	4 open	5 closed
8 closed	9 open	10 open	11 closed	12 closed
15 open	16 closed	17 closed	18 open	19 closed
22 open	23 closed	24 closed	25 open	26 closed
29 open	30 closed			



Pool Season starts **May 1, 2024**. If you need a new or replacement access card, stop by the office on **Mondays or Thursdays** between **9 am and 5 pm** to pick one up.

## Castlewood Connection April 2024



Community Manager  
Jennifer Hansen

[jhansen@spectrumam.com](mailto:jhansen@spectrumam.com)

Office Hours- Monday & Thursday  
9:00 am to 5:00 pm

Onsite phone- 972-317-2457  
Business phone- 972-236-6214

[www.castlewoodhoa.com](http://www.castlewoodhoa.com)

[www.spectrumam.com](http://www.spectrumam.com)

April BOD Meeting  
April 17, 2024 @ 6:00 pm



### Download the Spectrum App

Our app allows you to:

- View your account details
- Homeowner resources
- Pay your bill

24 hours a day. 7 days a week.



Get it on  
Google Play



Download on the  
App Store

castlewoodswim.com

**Register TODAY**  
*for the wildest summer!*



Register TODAY for YOUR neighborhood swim team, the CASTLEWOOD DRAGONS!

Neighborhood swim is the BEST way to stay active, make great friends and INCREDIBLE memories!

The Dragons Swim Team focuses on learning strokes and building endurance WHILE playing wacky games and building community through TONS OF PARTIES – all for one crazy low price!! It is the BEST VALUE EVER! The schedule is flexible, and the coaches are AMAZING!

Visit [CASTLEWOODSWIM.COM](http://CASTLEWOODSWIM.COM) to see our schedule and SIGN UP!

Questions?  
Text 214-455-7217



# Micro-Mobility Training

Highland Village city ordinance regulates the use of Micro-Mobility Devices within the city limits. Micro-Mobility devices include but are not limited to bicycles, electric bicycles, electric motor-assisted scooters, electric skateboards, electric pedal assisted bicycles (one, two, three and four-wheeled), Segways, hover boards, unicycles and skateboards with one or more wheels. Gas powered devices are not included in this definition.

Important regulations and restrictions include:

- One rider per device
- Under the age of 18, you must wear a helmet
- Keep all wheels on the ground
- Walk device through crosswalks
- No gas-powered devices allowed
- No phone, earbuds, or headphones while riding
- Night operation prohibited unless equipped as required by Texas Transportation Code 551.104(b)
- No riding on roads with speed limits above 30 mph
- Yield right-of-way to pedestrians
- Ensure device does not exceed 28 mph
- Ride single file in groups, not side by side
- When passing pedestrians, slow down and provide an audible warning

Micro-Mobility safety courses are hosted by HVPD on request at no charge. For more information email Cpl David Harney [dharney@highlandvillage.org](mailto:dharney@highlandvillage.org) or Officer Ben McKelvey [bmckelvey@highlandvillage.org](mailto:bmckelvey@highlandvillage.org).

# Neighborhood Fun!

## Community Wide Garage Sales

The Spring Community Wide Garage sale dates are  
April 13 & April 20, 2024

Time to clean out those closets, clear out some space in your garage, and finally unload all those big items your kiddos have outgrown!

A banner will be placed at the main entrance to advertise the sale. Residents set their own start and stop times.



### The Violation Process

We understand that no one likes to receive a violation notice. Sometimes it helps to understand the process.

The community is inspected twice a month. Violations are issued for a variety of issues including but not limited to neglected landscaping, dead landscaping, bare spots on the lawns, fences in need of stain, clutter in view of the street, and weeds. Landscape violations are issued ahead of Spring and through the summer and early Fall within reason. While you may be asked to remove a dead tree for example, you would not be expected to plant a new one in the middle of August. Maintenance items are issued year-round with special consideration given during the winter holidays. You can also find information about upcoming site drives and deadlines right here in the monthly newsletter.

If you have registered your account with Spectrum, **the first violation notice will be sent via email.** The violation will include a cure by date which is 10 days from the date the notice was created. The second, and all subsequent notices will come via mail.

The goal of the HOA is not to collect fines. In fact, 100% of all violation related fines collected stay with the HOA, they are not owed to Spectrum Association Management.

Unfortunately, residents often receive violation notices just days before the cure by date listed on the notice. Notices sent by mail go out within 24 hours of being created but sometimes are delayed as they make their way through the postal system.

If you receive the notice and need additional time you can request an extension 24 hours a day, 7 days a week by logging into your Spectrum account or by using the Spectrum app. Under the tab **"For Homeowners"** select **"Property Notices"**. From here you can view all open violations including copies of the violation letters and the dates there were generated. If you would like to request additional time, ask a question, or provide a date by which you plan to cure the matter, you can do so in seconds by simply clicking the **"add comment"** tab. Your note will be visible on your account and will be sent to the community manager and site driver who can follow up with you as needed.

## Wrought Iron Fencing

It is time to evaluate the condition of all wrought iron fencing in the community. If your fence is in need of repairs, repainting, or replacement be sure to make arrangements to address this **before May 1, 2024**. If you have dead or overgrown landscaping or vines, please take steps to remove or prune it as soon as possible.

All wrought iron fencing must be uniform.

### **Wrought Iron Fence Specifications:**

Top and bottom rails must be smooth. Finials, hoops, scrolls, and other decorative embellishments, or puppy pickets are prohibited. Fence panels must conform to the "classic" design of one top and one bottom rail with vertical pickets that are all uniform in size with the exception of the fence "post" piece being slightly larger in dimension. No other fence styles or embellishments are allowed.

Allowable dimensions are:

Posts: Must be two (2) inch square

Rails: Top and bottom rails must be one (1) inch.

Pickets: Must be one-half (1/2) OR five-eighths (5/8) wide.

Height: Must be six (6) feet in height.

**NOTE:** If a pool exists on the property, the pickets must be spaced to meet the City code, for all sides of the fence whether it is faces front, side, or the walking trail.

**Homes that border the trails are required to keep the wrought iron fencing in place.** Screening is not permitted. Some homes may be allowed to replace the wrought iron fencing with a board-on-board fence. Please reach out to the community manager for details if you are interested.

Thank you for your efforts to refresh the board on board fences this year. So many of you voluntarily took steps to address this before the deadline. We still have some residents who are not in compliance but the overall the appearance of freshly stained fences has made a positive impact on the community.

## Important Notice

Please be aware. Violations will be issued to all homes that do not have sod or have large bare spots beginning **April 15, 2024**. This notice is being sent well in advance to allow residents to make any needed repairs to their irrigation systems, to thin out the canopy of mature trees, or replace sod on any bare spots, or fill in the entire lawn if necessary.

If the issue is not addressed after the first notice given on **April 15, 2024**, residents will begin fining at \$10 a day. These fines will continue through the summer and into the winter if left uncured and will not be put on hold. The HOA is providing residents six full months to address the situation.

Lawns cannot be converted into large flower beds, artificial turf is not permitted in any visible areas, and sod cannot be replaced with rocks or ground cover.



## Improvement Requests

If you have big plans for 2024 that include making modifications to the outside of your home, be sure to submit an improvement request prior to starting your project. Requests must be submitted by logging in to your Spectrum account. Once your complete application is received, it will be shared with the committee. Missing documents, pictures, plat maps, etc. will delay the process. For questions contact the community manager at

[jhansen@spectrumam.com](mailto:jhansen@spectrumam.com)



***Attention: Castlewood Towing Policy Now in Effect***

During the monthly BOD meeting on January 24, 2024, the BOD passed a resolution enacting a towing policy that impacts the parking lots located at the pool/ tennis court area and the soccer field. The resolution has been filed with Denton county and is available for you review on the community website under the “Documents” tab.

**Please read the full resolution.**

Commercial vehicles, PODs, trailers, boats, RVs, or other recreational vehicles are not permitted to park in either parking lot at any time. Read the complete resolution for information on other vehicles that may be towed.

If your vehicle is towed, please contact Pro Tow at **972-219-7090.**

*The city of Highland Village owns and maintains the streets in the community. For issues with vehicles parked on the residential streets in Castlewood, you must contact the City of Highland Village at 972-317-6551.*



**HIGHLAND VILLAGE  
INSULATION**

SERVING HV SINCE 2003

**972-317-2003** (talk/text)

\*Save on energy costs and lower utilities by adding a layer of Thermal Blanket to your attic. Ask about our referral program and home financing for your project!



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**Mario's Lawn Service offers a wide range of services, including sod installation.**

**YOU MAY RECOGNIZE ME AS THE SON OF YOUR LONGTIME NEIGHBORHOOD LANDSCAPER MARIO CORRAL.**

**We take pride in our work and can provide premium sod perfectly suited to your unique growing conditions. Let us help make your yard the envy of the neighborhood.**

**Contact us today to schedule a free quote.**

**940-255-6559**

**MLS2020.OFFICE@GMAIL.COM**

**Please make sure to contact us before the April 15th deadline!**

**Zoysia**

Moderately drought tolerant. Does well in shade & with moderate foot traffic.

**\$1075/pallet**

**St. Augustine**

The most shade tolerant. With a courser leaf texture, it is one of the more low maintenance options.

**\$994/pallet**

**Tahoma 31**

Requires less water and fertilizer. Tolerates drought & shade better than other Bermudagrasses.

**\$936/pallet**

**Ironcutter Bermuda**

Tolerates drought & foot traffic, but not shade. Has a finer leaf texture & requires more care.

**\$981/pallet**

Price includes sod, installation, delivery, debris disposal, and topsoil.

Alternative Bermuda options available. Call for pricing.

Additional costs for irrigation adjustments may apply, in some cases equipment rental.





**we make outside fun again**


**\$49<sup>99</sup> first treatment**  
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 Realtor

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**FATHOM REALTY**

**Lee & Hollie Woodham**  
 Owner  
 TPCL 0809118

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 C: 214-732-6042

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 214-732-6042

**SAGE**  
 LAURA ROJAS  
 Project Manager  
 O: 972-420-6500  
 F: 972-420-6505  
 C: 214-732-6042  
 826 Office Park Circle #106  
 Lewisville, TX 75057  
 lrojas@sageroofingllc.com  
 sageroofingllc.com




**The May issue of  
 the Castlewood  
 Connection will  
 feature  
 Castlewood's  
 Class of 2024  
 and will be sent  
 directly to your  
 mailbox.**



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